

Vancouver Community of Care

Vivian Eliopoulos and Laura Case

Vice Presidents, Acute & Community Services

VCH Vancouver-Richmond

Improving surgery access

Since 2015, VCH and PHC have increased surgical volumes by 11%.

More than 89,000 surgeries across VCH and PHC in 2019/20.

More than 30,000 surgeries in VCH-Vancouver every year.

Hip and knee replacement surgeries exceed target and the average wait time has improved significantly in 2019/20.

Building surgical capacity for the future

Expanding our surgical centre at VGH.

Sixteen new state-of-the-art operating rooms with groundbreaking technology.

First surgeries will be performed in spring 2021.



Gender-affirming surgical care

Gender Surgery Program B.C is the first of its kind in Western Canada.

The Gender Surgery Clinic opened at VGH in September 2019.

The program will complete 114 surgeries in 2019/20.



Advancing Indigenous cultural safety

Working together to create a welcoming place for First Nations and Aboriginal patients.

Improving the cultural competency of VCH staff and physicians.

Increasing awareness and access to resources and cultural supports for VCH teams.



Bridging the language divide

Virtual interpreter pilot is underway at VGH and in the community.

Service connects users with a live interpreter.

Supports patients and families in more than 240 languages.



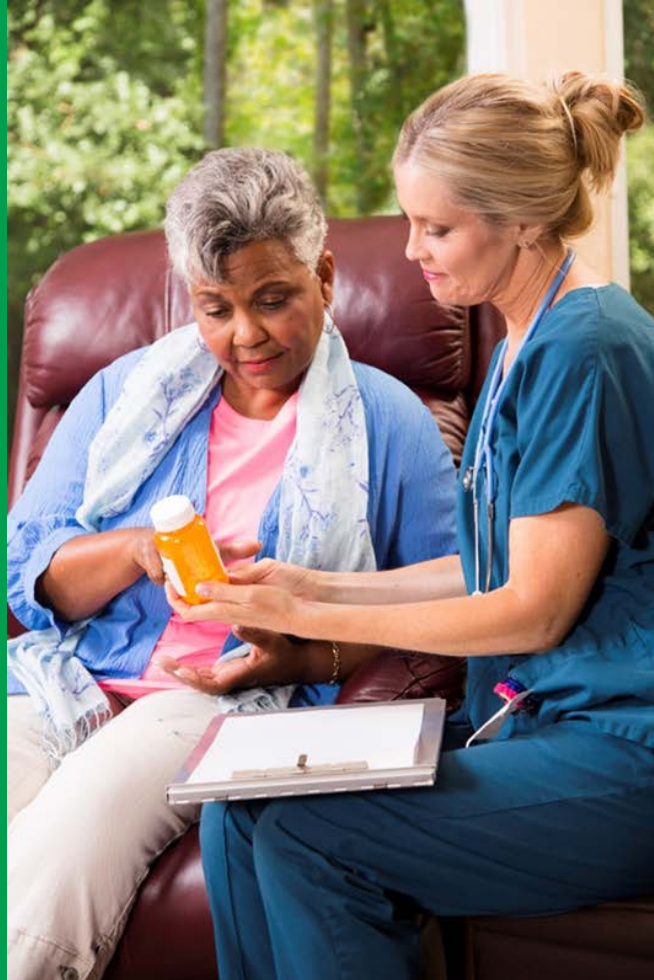
Home Support Transition



Primary Care Networks



Improving access and care in the community



Part of B.C.'s Primary Care Strategy

Urgent and Primary Care Centres (UPCCs)



Overdose Response in Vancouver



Thank you!